

NOTICE TO CUSTOMERS

COIN ACCEPTANCE POLICY

To maintain operational efficiencies, the City of San Diego Office of the City Treasurer will not accept unrolled coins in excess of 50 coins from a citizen or business on a given business day.

Further, a maximum of 50 rolls of coins will be accepted from a citizen or business on a given business day and will only be accepted if the citizen's name and account number(s) associated with the debt being paid are written on each individual roll remitted for payment. Additionally, the payor will be responsible for remitting payment for any shortage identified by the City's bank.

Citizens making payments to the Office of the City Treasurer in coin will be required to remain present until the transaction is complete and a receipt is presented to the customer.